



EMERGENCY NUMBERS



EMERGENCIES

What if the deployed spouse has an emergency?

If your spouse develops a serious problem while deployed (sickness, injury, etc.), you will be contacted by the Rear Detachment Commander, a company commander's representative, a member of the FRG, and/or the Community Chaplain. If someone else calls you to report an injury to your spouse, **call the Rear Detachment Commander immediately to verify it!!!**

What if you have an emergency?

If you develop a serious problem while your spouse is deployed, contact one of the following immediately:

Rear Detachment Officer/NCO: _____

Red Cross 24 Hour Contact: 1-877-272-7337

AMERICAN RED CROSS

The American Red Cross (ARC) assists with reporting and communicating while your spouse is deployed. ARC will assist with medical reports, birth notices, emergency notification of your spouse during deployment, as well as verification for emergency leave. Counseling and referrals on personal and family problems are offered. Emergency financial assistance is available for emergency travel expenses as well as food, rent, current utilities, and possible transportation expenses when normal pay has been interrupted or not received through no fault of the soldier. ARC has opportunities for persons to perform volunteer services of many types.

Office Hours are from 0730 to 1630 hrs, Monday thru Friday.

Telephone Numbers:

- Main Office, (4520 E. Central Expressway Suite 106, Killeen) – 690-0612
- Branch Office, (Bldg. 1822, 49th and Battalion) – 287-0400
- Darnall Army Community Hospital Office – 287-4745
- 24 Hour Telephone Number – 1-877-272-7337

YOUR FAMILY READINESS GROUP

The Family Readiness Group is an organization of spouses designed to assist and support family members. The FRG can:

- Be a point of contact
- Give you information to help you solve problems
- Provide assistance in easing the burdens of separation
- Assist family members in obtaining important information

Every spouse is encouraged to be an active part of the FRG, not only to receive help, but to help others. The FRG is a continuous activity of the HHC and therefore it extends beyond deployment times. You should always have a current unit phone roster. It is important that your roster contain your current address, mailing address, and telephone number; you will be linked with a section and provided a list of telephone numbers for contacts. Under provisions of the Privacy Act, the release/publication of your address and telephone number will be for official purposes only.

- You will be notified through your unit telephone TREE or roster of important information pertaining to deployment.
- Insure that your Unit Family Readiness Group roster contains your current mailing address and telephone number. Notify your FRG representatives if there are any changes.
- Keep your unit contact person's name and telephone number posted near your telephone.

FAMILY READINESS GROUP REP AND CONTACT:

NAME: _____ PHONE #: _____

NAME: _____ PHONE #: _____

REAR DETACHMENT COMMANDER:

NAME: _____ PHONE #: _____

EMERGENCY NUMBERS

Rear Detachment SDO/NCO.....	288-
Ambulance.....	911 or 288-8111
Chaplain (Crisis Line, 24 hrs).....	287-HELP
Emergency Room (DACH).....	288-8113/8114
Field Officer of the Day.....	
Mental Health Services.....	287-5131/7712
Fisher House.....	532-3730
BOSS Hotline.....	287-2677
ACS Help-Line.....	287-4357
Child/Spouse Abuse (Duty Hours).....	287-2273

Police Department:

Military Police.....	See Provost #'s Page
Killeen.....	526-8311
Harker Heights.....	699-7600
Copperas Cove.....	547-4272
Florence.....	793-3110
Nolanville.....	698-6334

Fire Department:

Fort Hood.....	117
Killeen.....	634-3131
Harker Heights.....	699-2688
Copperas Cove.....	547-2514
Florence.....	793-2591
Nolanville.....	698-6881

Brigade Phone Numbers (4th Brigade Combat Team):

Brigade Staff Duty.....	285-5090
Brigade Commander.....	553-0045
Brigade Executive Officer.....	553-0076
Brigade Command Sergeant Major.....	553-1092
Brigade Adjutant.....	553-
Brigade S-1.....	553-
Brigade S-2.....	553-
Brigade S-3.....	553-0680
Brigade S-4.....	287-
Brigade S-6.....	288-
Brigade Chaplain.....	287-
Brigade CFS.....	287-
Brigade Surgeon.....	618-
Brigade EO.....	287-
Brigade Legal.....	287-
HHC Commander.....	286-
HHC 1SG.....	287-
BRT Commander.....	287-
BRT 1SG.....	286-

Fort Hood Phone Numbers:

Fort Hood Information/Operator.....	1-411 or 287-2137
AAFES Clear Creek.....	532-7200
AAFES Warrior Way.....	532-5828
ACAP.....	288-2227
ACS.....	287-4636
AER.....	288-5003
AFTB.....	286-6600

American Red Cross (Main)..... 287-0400

PROVOST MARSHALL PHONE NUMBERS

MP Desk Watch Commander.....287-4001
4ID Desk Sergeant.....287-4789
III Corps Desk Sergeant.....287-5019
MP Desk Emergency (Recorded).....287-2176/2177/2178
MP Investigations NCOIC.....287-4654
MPI Supervisor.....287-4759
MPI Evidence Custodian.....287-6676
MPI Child/Spouse Abuse.....287-4699
Juvenile/Gang Investigations.....287-5848
Game Warden.....287-4019
 Cell Phone.....554-1164
Animal Control.....287-2732
Police Services Division.....287-8928
AWOL Apprehension.....287-1077
 CPL/AWOL App/Conf Fax.....288-0322
 CPL/AWOL App.....287-4403
Warrants.....287-1076/1078
Civil Police Liaison.....287-4403
Name Checks, MP Reports.....287-7123
Weapons Registration.....287-8015
Force Protection Services Division.....287-7211
Chief FPSD.....287-2511
Physical Security Supervisor.....287-1942
Physical Security Insp.....287-3535/4974/1923/4915/3508/1731/4982/4966
D.A.R.E.....287-4754
G.R.E.A.T.....287-4654
K-9 Section.....288-0872
Alarm Monitor Station.....288-0872
Confinement.....287-1075
Crime Prevention Officer.....287-4463
Traffic Section.....287-5407/0156
Traffic Accident Investigations.....287-4406

Problem Solving Index

A guide to find out which agency is responsible for handling what problem.

Administrative board actions.....	Legal
Adoptions.....	Legal
Alcohol/Drugs	
Civilian program coordinator.....	ADAPCP
Counseling.....	Hospital
Drug Abuse Testing.....	ADAPCP
Prevention/Education.....	ADAPCP
Army Family Team Building (AFTB).....	Outreach Program
Baby Sitting Information.....	CYS
Billeting.....	Housing
Child Abuse.....	Hospital (SWS)
Child and Youth Services.....	CYS
Civilian EEO.....	EEO
Claims.....	Legal
College Courses.....	Education
Command Finance NCO (CFN) Program.....	ACS
Community Forum, Army Family Action Plan (AFAP).....	Outreach Program
Complaints Regarding Any Issue.....	IG
Congressional.....	PSB
Consumer Affairs.....	ACS
Crafts.....	DCA Recreation (MWR)
Crimes/Personal/Property (Provost Marshall).....	PMO
Crisis Services.....	ACS/Hospital
DEERS Enrollment.....	PSB
Disabled Family Member (EFMB).....	ACS
Discrimination Complaints.....	(EO)
Divorce.....	Legal
Domestic Disturbance (Provost Marshall).....	PMO
Domestic Violence	
Training.....	ACS
Victim Advocacy Program.....	ACS
Enlisted Records.....	PSB
Family/Child Problems.....	ACS/Chaplains/Hospital (SWS)
Family Readiness Group.....	Outreach Program
Family Travel (Passports).....	PSB
Financial Aid.....	AER
Food Locker.....	ACS
Gyms.....	DCA Sports (MWR)
Household Items (Loan Closet).....	ACS
Housing Information.....	Housing
ID Cards.....	PSB
In processing.....	PSB
Landlord/Tenant.....	Housing/Legal
Lawyer Referral.....	Legal
Library.....	DCA Recreation (MWR)
Locked out of Quarters.....	Housing
Magistrate Court.....	Legal
Marital Counseling.....	Chaplains/Hospital (SWS)
Mayors Program.....	Outreach Program
Medical Care.....	Hospital
Mental Health/Mental Health Classes.....	Hospital
Name Change	
Legitimization.....	Legal
ID/DEERS.....	PSB

Newcomers.....	PSB
Briefings and Expos.....	DCA
Non-Support.....	IG/Legal
Notary Public.....	Legal
Nutrition.....	Hospital
Occupational Health.....	Hospital/Wellness Center
Outdoor Recreation.....	DCA Recreation (MWR)
Paternity.....	ACS/NPSP
Passports.....	PSB
Patient Assistance.....	Hospital
Pay Adjustments (Military).....	Finance
Physical Fitness Centers.....	DCA Sports (MWR)
Post Locator.....	PSB
Power of Attorney.....	Legal
Rear Detachment Training.....	Outreach Program
Recreation.....	DCA Recreation (MWR)
Reenlistment.....	Reenlistment NCO
Relationship Enhancement.....	ACS/Chaplains
Religious Services.....	Chaplains
Relocation Services.....	ACS
Retirement.....	PSG
Risk Management.....	Safety
Safety Literature.....	Safety
Safety Training.....	Safety
Self Help Store.....	Housing
Sexual Harassment	
Civilian.....	EEO
Military.....	EO
Shipment (Car)	
Personal Property.....	Transportation
Shoplifting.....	PMO (Desk SGT)
Single Parent.....	ACS
Smoking Cessation.....	ADAPCP
Social Work Services.....	Hospital
Solicitors/Private Business.....	ACS
Spiritual Needs.....	Chaplains
Spouse Abuse.....	Hospital (SWS)
Stray Animals.....	PMO (Desk SGT)
Suicide.....	Chaplains/Hospital
Survivor Benefits, Casualty/Mortuary.....	PSB
Taxes/Property.....	Legal
Testing	
Educational.....	Education Center
Army Personnel.....	Education Center
Tobacco Cessation (Classes).....	ADAPCP
Transition to Civilian Life.....	ACAP
Travel/Dependent, Passenger Section.....	Transportation
Trial Counsel.....	Legal
TRICARE Information.....	Hospital
Tuition Assistance.....	Education Center
Unit Service Coordinator.....	ACS
Volunteer Opportunities.....	VSB
Voter Assistance Office.....	DCA
Wills.....	Legal
WIC.....	ACS
Work Orders.....	Housing